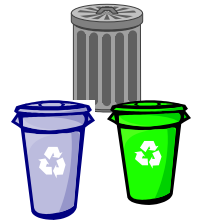




New Residential and Commercial Solid Waste Collection Services in Fresno County

September 2005



Dear Residential and Commercial Solid Waste Customers:

SUBJECT: New Residential and Commercial Solid Waste Collection Services

On August 30, 2005, the Fresno County Board of Supervisors (Board) approved and executed exclusive service area program agreements with 14 existing haulers and adopted the related ordinance code. This action was in response to an Assembly Bill (AB) 939 compliance order that was issued to the County by the California Integrated Waste Management Board (CIWMB). Expanded collection of residential and commercial solid waste was approved by the Board and is one of the programs required by the CIWMB to implement the AB 939 compliance order.

It is anticipated that the new residential and commercial solid waste collection services will begin in winter 2006. You will be receiving additional information about new residential and commercial solid waste collection services during upcoming months. It should be noted that where you live within the County will determine what new services you will receive from your exclusive service area hauler. The following information summarizes the key provisions of the exclusive service area program:

- Only one hauler will operate within a specific exclusive service area. This hauler may be the hauler that is currently collecting your general refuse, or a new company may provide this service.
- Materials collected will be expanded to include mixed recyclables and, *in some areas*, green waste. These items will be collected in separate containers from general refuse. Solid waste collection containers will be distributed by your hauler to use in separating the materials for collection.
- Rates and services will be uniform in four designated service rate areas.
- Annual residential community clean-up services will be provided by haulers in some areas of the County.
- Your hauler will continue to provide service fee billing and administer all financial services.
- Your hauler will continue to handle customer service matters. County staff will monitor the haulers' provision of the new residential and commercial solid waste collection services, and will also be available to address customer service matters.

If you have questions about the information contained in this flyer, please call the Fresno County Department of Public Works and Planning, Resources Division, at (559) 262-4259.

